

## **Parent's shock after finding son was unknowingly placed on the SEN register**

A parent discovered that her son had been placed on the Special Educational Needs (SEN) register without having been informed by his school.

The school's SEN policy requires that the school liaise with parents in relation to placing a child on the SEN register and their inclusion in a booster group, but this did not happen. The school failed to inform her, as she only found out about the matter nearly two months later.

Despite having brought this to the Principal's attention, the parent did not receive an apology.

Investigators from this office contacted the school about this complaint. The Board of Governors (BoG) subsequently acknowledged failures of the school on this matter. In addition, the Chair of the BoG provided assurance that in future, informed discussion with parents would take place prior to placing a child on the SEN Register.