Case Summary Ref: 202002242 Sector: Education



Complaint about consent for medical information

The Education Authority (EA) contacted a medical consultant to discuss a patient's educational needs and return to school without first seeking consent from the parent. This left the parent feeling that her child's privacy was unimportant and that her roles as a parent had been bypassed. We did not find any failures on the part of the EA, although it subsequently altered its procedures on seeking consent for medical information.