

Trust reimburses cost of lost wedding ring

The husband of a patient noticed that his wife's ring was missing three days after her admittance to hospital.

As she had not been accompanied by any family at the time, he was advised by the hospital to submit a claim for compensation. However he was told later that he would not be reimbursed as it was the patient's responsibility to declare valuables at the time of admission.

Following enquiries from the Ombudsman the Trust investigated the issue further and decided to reimburse the man £605 for the loss of the ring.